



Monday 23<sup>rd</sup> March 2020

What is happening out there? We are sitting here in shock. In our 25 year history never did we think we would have to be composing this message, or anything close to it. These are unprecedented times. We are bracing ourselves for the impact of recent announcements and as an independent family run business, we are having to take extraordinary measures in extraordinary times to protect our customers, our team and our business.

It is with a heavy heart that from Wednesday the 18<sup>th</sup> March we have decided to close down public spaces in our business until further notice as we believe this is the most responsible thing we can do to protect the welfare of our staff, the communities we serve and the National effort. We have decided to halt all take away offerings and rooms. In the rare instance that you have a room booked, we will contact you directly.

We would like to thank everyone who has been in touch and offered to help so far. Your support means more to us than ever during these testing times. The decisions we have made have not been taken lightly and have been down to doing what is best in the public interest and protecting our staff the amazing people who give so much to this business. We are doing everything we can to avoid job losses and stand behind them through the stormy times ahead.

So thank you. Thank you for your loyalty over the years. Thank you for bearing with us while we get our heads round what is happening. Thank you for your understanding and patience. Corona will pass. We will reopen and we will come back stronger than ever. We look forward to seeing you to raise a glass with you once this is all behind us.

James and Howard

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